

## ADM Policy Update

# CIP/Stock and MSC Compliance Guidelines

Ref. No. AI/Sales/2026/Global/0102

Effective Date: 1st Feb 2026

Dear Travel Partner,

We wish to inform you of important updates to Air India's **Agency Debit Memo (ADM)** policy concerning **Carrier Identification Plate (CIP)**/stock violations and the application of the **Most Significant Carrier (MSC)** principle.

### CIP/Stock Violation Guidelines

- Ticketing another airline's (OAL) fare on an Air India (AI) document in violation of fare rules and conditions will be treated as a CIP/stock violation. In such instances:
- The ticket will be reissued at the applicable OAL fare that permits CIP/stock.
- If the applicable fare is unavailable, the ticket will be reissued at the highest Air India cabin class fare.
- The difference in fare, taxes, fees, charges, and surcharges will be recovered from the issuing agency. The applicable ADM fee will apply.

Additionally, if fare rules permit ticketing an OAL fare on an AI document and all segments are on OAL (with no Air India sector flown), this will also be considered a CIP violation, attracting recovery of the loss.

For mixed cabin itineraries, the penalty corresponding to the highest booked cabin will be applied.

### Most Significant Carrier (MSC) – IATA Resolution 302

Air India adheres to IATA Resolution 302 for identifying the Most Significant Carrier (MSC) in baggage and fare construction for interline itineraries. MSC is determined based on the following hierarchy-

#### International Travel:

MSC is the carrier operating the first international sector.

#### Multiple IATA Tariff Areas:

MSC is the carrier operating the first sector that crosses into another tariff area.

#### Travel Within a Single Tariff Area:

MSC is the carrier operating the longest sector.

Any violation of IATA Resolution 302—including incorrect MSC application - will result in recovery as per the above policy.

For mixed cabin itineraries, the highest booked cabin penalty remains applicable.

Thank you for your continued support.

Warm regards,

Team Air India